



TEXAS COMMISSION ON LAW ENFORCEMENT

Telecommunicator Proficiency Certification Requirements Chart Commission Rules §221.1 and 221.13

Masters Telecommunicator Proficiency Certificate 221.13

Requirements

- an active license or appointment 221.1
- Basic Telecommunicator Certificate
- Intermediate Telecommunicator Certificate
- Advanced Telecommunicator Certificate
- 8 years of service
- 500 hours of training
- 3812** TDD/TTY for Telecommunicators or **412** TDD/TTY for Telecommunicators D.E.
(within the last six (6) months)

AND

One course from each group, once during career.

COURSES		APPROVED EQUIVALENT	
Cultural Diversity			
3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Network Online
		3737	New Supervisor's Course (first time supervisor only)
Ethics			
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
Crisis Communications			
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
Spanish			
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol
TCIC/NCIC			
3802	TCIC/NCIC for Full Access Operators	3809	NLETS/TLET
		3811	TLETS/NLETS and TCIC/NCIC Basic Procedures

Once ALL requirements have been met the system automatically updates your file. Actual certificates may be ordered from your "My TCOLE Account, My Records, Awards."